



RIB

Candy & QTO

CANDY & QTO

System Requirements



00001101



CANDY & QTO

System Requirements

Technote Reference | 45-CAN-TCH-NTE-0012

Technote Version | 01

Technote Date | MAY 2023

This information is correct as per the functionality presented in
Candy V 2.01f14.3

Copyright © 2023 by RIB Software GmbH and its subsidiaries.

This publication is protected by copyright, and permission must be obtained from the publisher prior to any prohibited reproduction, storage in a retrieval system, or transmission in any form or by any means, electronic, mechanical, photocopying, recording, or likewise.

TABLE OF CONTENTS

1. OPERATING SYSTEM.....	4
2. MICROSOFT OFFICE	4
3. BIT SUPPORT	4
4. SERVER COMPATIBILITY	4
5. CANDY HARDWARE REQUIREMENTS.....	4
6. QTO HARDWARE REQUIREMENTS	4
7. DISPLAY REQUIREMENTS	5
8. VIRTUAL ENVIRONMENTS	5
9. .NET PLATFORM.....	5
10. FILE SYSTEM REQUIREMENTS	5
11. C++ REDISTRIBUTABLES.....	5
12. SYNCHRONISED DATA	5
13. CANDY LICENCE EXPIRY & VALIDATION.....	6
14. SOFTWARE EXPIRY & UPDATING.....	6

1. OPERATING SYSTEM

Candy & QTO is supported on Windows 10 and 11, 64-bit operating system. It is recommended that Windows 10 are updated on a regular basis. Home Editions are not recommended.

Windows 10.0.14393 (called 1607) is the **minimum** Windows 10 version supported (was issued mid-2016, Versions before this are not supported by Microsoft). This Windows version is supported for virtual installations.

Windows 10 installations should not be more than one year old (in terms of updates).

2. MICROSOFT OFFICE

Office 2012 is the **minimum** Office **version** that is supported in **Candy**.

3. BIT SUPPORT

Candy & QTO will operate with 64-bit Support.

4. SERVER COMPATIBILITY

Candy is compatible with all Microsoft Servers from Server 2012 onwards.

5. CANDY HARDWARE REQUIREMENTS

- **CPU** - 2 GHz Intel dual core or equivalent.
- **RAM** - 4GB of system memory.
- **HARD DRIVE** - 80GB hard drive with at least 1GB of available space.
- **MONITOR** - Display card and monitor that supports a resolution of at least 1366 x 768 or more.
- **INTERNET** - Internet access (for support, system updates and licencing).

6. QTO HARDWARE REQUIREMENTS

- **CPU** - Intel i5-7200u or equivalent.
- **RAM** - 8GB of system memory.
- **HARD DRIVE** - 256GB with at least 5GB of available space.
- **MONITOR** - Full HD that supports a resolution of at least 1920 x 1020 or more.
- **INTERNET** - Internet access (for support, system updates and licencing).
- **GRAPHICS ADAPTER**
 - 2D measure - Intel 7th Gen Integrated graphics HD Graphics P4600 or greater.

7. DISPLAY REQUIREMENTS

Candy needs a monitor capable of 1366 x 768 displaying 32-bit colour is the recommended minimum. **Candy** can also run on a second monitor.

QTO needs an HD monitor capable of displaying 64-bit colour is the recommended minimum.

8. VIRTUAL ENVIRONMENTS

Candy functions under several virtualised environments including Citrix & MS Remote Desktop.

QTO will work in some virtual environments, however, this is not recommended. Problems can occur with delayed mouse functionality and delayed / jittery screen refresh.

9. .NET PLATFORM

Candy required Microsoft .NET 4.5 platform or greater.

QTO required Microsoft .NET 4.5 platform or greater. The **QTO** installer will install the necessary .NET version at setup time.

10. FILE SYSTEM REQUIREMENTS

Candy uses the Windows 32-bit file API. It relies on services provided by this API for the sharing, file locking and record locking.

Non-Microsoft operating systems and server configurations that do not emulate the Windows 32-bit file API fully, will not execute **Candy** correctly, specifically resulting in data loss.

Servers that make use of proprietary caching software must be correctly configured with **Candy** in mind.

The **Candy** licence mechanism is supported on Windows 32-bit file systems. The licence will fail on UNIX & LINUX based servers. Virus protection software and archive utilities that tamper with file attributes and properties of the licence file, will cause it to fail.

11. C++ REDISTRIBUTABLES

C++ 2011 and 2012 redistributables are prerequisites of the **QTO** installer process. These redistributable Microsoft libraries are required for running **QTO**.

12. SYNCHRONISED DATA

Accessing **Candy** or **QTO** data in a synchronised data folder can cause data corruption and speed issues. This includes offline folders and cloud folders.

13. CANDY LICENCE EXPIRY & VALIDATION

The **Candy** system will automatically request an online validation for Licence extension.



The system will count down prior to the Licence expiry.

QTO requires a valid Candy Licence to operate.

14. SOFTWARE EXPIRY & UPDATING

Each release of **Candy** will expire 6 months after its date of issue, after which the software will become inoperable if not updated to the latest version or extended. Either via the Candy updater or download webpage.

QTO can be updated from within the **QTO** application or can be downloaded from the web page.



You must have a valid or working Candy Licence.



RIB

www.rib-software.com